

Name of Meeting: Patient Participation Group Meeting			
Meeting date	06/03/2017	Minutes reference	No.13
Special provisions	None		



Attendance

Oluchi Uduku	OU(Chair)
Neeta Patel	NP
Ngozi Uduku	NU
Mel Nohur	MN(Minutes)
Ebony Campbell-Grant	ECG
Natasha Stoyanova	NS
Reita Mohamed	RM
Barbara Veale	BV
Cigdem Atilan	CA
O Mosaku-Thompson	OM
Ngozi Okafor	NO
Adetayo Adeola	AA
Karen Pryce	KP
Susan Vidal	SV

Apologies

Peter Manley	PM
Clifton Hunnigan	CH

1	Introductions	Action
1.1	OU welcomed all attendees. Introductions and apologies were noted.	Note
2	Minutes of the Last Meeting	
2.1	<p>Item 3.2 - The item of the ETTF Bid was revisited and the PPG was again disappointed with the unsuccessful outcome. OU explained that the IGLR (London Region Improvement Grant Expression of Interest) Bid which WHC also applied for had been successful but WHC has to wait until 2018. VB asked what LHCP stood for? OU will find out and advise the PPG.</p> <p><i>Postscript: LHCP is the acronym for: Lewisham Health & Care Partners</i></p> <p>The rest of the minutes were read and agreed.</p>	<p>OU</p> <p>Note</p>
3	Update on events at the surgery	

<p>3.1</p> <p>3.2</p> <p>3.3</p> <p>3.4</p> <p>3.5</p>	<p>Salaried GP Recruitment OU informed the PPG that Dr Abena Adjepong joined WHC in January 2017. Dr Adjepong works 6 sessions a week which will hopefully will help the accessibility of appointments.</p> <p>New Practice Nurse OU informed the team that the new Practice Nurse, Patricia Tejan commenced work on 6 February 2017. Patricia joins the practice from an extensive A&E as well as Community Nurse background. She will provide Practice Nurse services to WHC.</p> <p>Dr Anthony Quastel – Locum GP NU informed the PPG that Dr Quastel, the locum GP has been with WHC for a while now on a regular basis and patients are very happy with him. NU explained that WHC is in the process of re-introducing the Minor Surgery Offering which Dr Quastel is very skilled at. If all goes as planned WHC will start offering minor ops for skin tags, moles etc. within a couple of months.</p> <p>New Receptionist OU informed the team that a new receptionist had joined the practice. She is experienced and has worked for another surgery before which hopefully will help in supporting the whole team by incorporating her surgery experiences.</p> <p>New Coder OU also advised the PPG that WHC has a new coder who is responsible for accurate inputting of patient information on the EMIS system.</p>	<p>Note</p> <p>Note</p> <p>Note</p> <p>Note</p> <p>Note</p>
<p>4</p>	<p>Discussion on additional improvements to be made at the practice</p>	
<p>4.1</p> <p>4.2</p> <p>4.3</p>	<p>Prescribing Medicine Management The main aim of medicine management is to reduce the prescribing budget explained NU. She also spoke of ways of prescribing drugs effectively and safely. ‘Pregabalin’ (which is a drug for epilepsy) caused 2 deaths in recent years therefore the prescribing committee had to stop the prescribing of this drug. The alternative for this drug is Gabapentin which is safe and less expensive.</p> <p>Partnership OU informed the PPG that the partnership arrangements have been completed and Dr Mahazu Yisa and Oluchi Uduku are officially partners at WHC.</p> <p>The New Website Following the last meeting where OU spoke of the rebranded Website, ECG gave a demonstration of the new layout and also explained to the PPG how to navigate the website easily. ECG pointed out that the new website is better suited to alerting patients of the various reviews required during the QOF period.</p>	<p>Note</p> <p>Note</p> <p>Note</p>

5	Clinical Talk - Asthma	
5.1	<p>NU gave a talk on the above subject. She started by giving an explanation of asthma. Asthma is a common, long-term or chronic, disease. Asthma is treatable but is not curable. How our airways react to atmospheric changes. It affects about five million people in the UK. NU described the common causes of asthma, symptoms, treatment options and tips for managing your asthma. NU also spoke of the symptoms of asthma in children and how parents/carers/teachers should be vigilant and recognise when to call an ambulance. She also talked about the death of a 5 year old girl who was suffering from an asthma attack. NU advised that once an asthmatic is always an asthmatic and so therefore patients should always carry their inhalers with them, especially children. Asthma is serious and unfortunately asthma can kill. How to use inhalers was also discussed. Clinicians should always explain the proper techniques of using the inhalers for their effectiveness. Asthma leaflets should be given to all asthma patients when prescribed inhalers.</p>	Note
6	AOB	
6.1	<p>OM spoke of a television programme which she watched and reckoned that people were given wrong medication or medication that are not real. This was discussed and NU assured her that this is not the case with Lewisham CCG and promised her that clinicians do provide proper medication. It was probably that OM had watched one of those clinical trials where half of people are given proper tablets and the other half is given placebos.</p>	Note
6.2	<p>OM also discussed about children not behaving in the waiting room which she finds unacceptable. OM wanted to know if she is allowed to ask the mothers to keep an eye on their children. ECG proposed that it is the job of the receptionists to speak with the mothers of the children and for them to try to calm the children.</p>	Note
7	Date of Next Meeting	
7.1	<p>Monday 05 June 2017 Time: 6:30pm Venue: Woodlands Health Centre</p>	Note

PPG FUTURE MEETING DATES: (First Monday of every Quarter)

DATE	DAY	MONTH
05.06.2017	MONDAY	JUNE
04.09.2017	MONDAY	SEPTEMBER
04.12.2017	MONDAY	DECEMBER