

AGENDA: Patient Participation Group Meeting			
Meeting date	07/03/16	Agenda reference	No.9
Access	Internal & External		
Special provisions	None		



Time: 6.30pm

Venue: WHC

1. Introductions
2. Apologies
3. Update on events in the surgery
 - a. NHSE Bid – General Practice Infrastructure Fund – Update
 - b. New permanent GP
 - c. Flu Season – update
 - d. Qof Update
4. Discussions on additional Improvements to be made at the practice
 - a. Improvement to patient access
 - b. Telephone triage
 - c. Telephone consultation
5. NAPP (National Association for Patient Participation)
6. Joining us today: Dr. Yisa to answer any general clinical queries and give a clinical talk.
7. AOB
8. Date of Next Meeting: Monday 6 June 2016